

Total Care

Enhance Performance,
Maximize Profitability

Complete operational confidence for optical sorters

Total Care

Supporting your business, every step of the way

Optimize the productivity and lifetime value of your optical sorter with Total Care. Whether as an on-site engineer or as a trusted remote consultant, we are available for you when you need us.

From the analysis of the machine's performance to the monitoring and replacement of parts, we help you to reduce operational costs and get the most out of your machine for longer.

Total Care protects your investment and provides operational cost reduction through the maximization of uptime. You will receive a tailored service package involving machine maintenance and repair with on-site or remote support and an optional and regular health check. Read on to discover how Total Care can help bring reliable success to your process.



Lifetime Extension

Your asset is enhanced to secure a longer productive life



Uptime

Maintain and monitor the health of your sorter to maximize uptime



Cost Reduction

With more uptime you will ensure higher levels of performance for longer

Complete operational confidence

Performance protection solutions for every industry

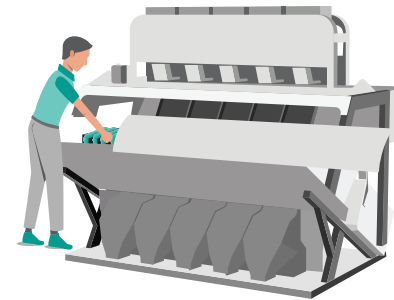
Total Care Protect

Based on an agreed number of annual visits, Bühler engineers will replace key wear parts, provide consultation and advise on future maintenance requirements.



Total Care SafeGuard

Monitor the health of your sorters and predict maintenance through periodic Health Check Reports, alongside live performance dashboards to track sorter efficiency and send alerts when deviations in KPIs are detected.



Remote Care and Assistance

Sorter performance can be viewed remotely by Bühler engineers. Faults can be diagnosed and performance adjusted from any location using a laptop or tablet.



Total Care Perform

Aspiring to keep downtime to the minimum, sorters are safeguarded against component failure. Bühler engineers will ensure first-rate performance once the repair is carried out.



Total Care PerformPlus

To ensure your sorters are running at peak performance, ejectors are replaced when the stipulated life-cycle is reached. Performance is maintained for the future.



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